

SIT30622

Certificate III in Hospitality



AUSTRALIAN
PACIFIC COLLEGE

Are you enthusiastic with a passion for people and service? The rapidly growing hospitality industry could be just what you're looking for. This entry level course will equip you with effective communication and hospitality service

COURSE LENGTH

3 terms full-time (approx. 9 months)

6 terms part-time (approx. 18 months)

Part-time option only available for domestic students.

CAMPUS

Sydney CBD

DELIVERY

Face-to-face, online¹ and blended²



A booming industry

with opportunities for growth



Turn your passion

for people into a rewarding career



Gain interpersonal skills

that will benefit any future career



Highly experienced trainers

to learn from

INTAKE DATES

30 Jan 23

24 Apr 23

17 Jul 23

09 Oct 23

29 Jan 24

22 Apr 24

15 Jul 24

07 Oct 24



1. Up to one-third delivered online for student visa holders
2. Blended option available to domestic students only

ENTRY REQUIREMENTS

ACADEMIC - Successful completion of Australian Year 11 or equivalent.

ENGLISH LANGUAGE PROFICIENCY - Successful completion of 8 weeks of General English at Upper Intermediate level or equivalent (plus 80% attendance) at our sister school, English Unlimited, or 10 weeks at other approved providers.

PATHWAYS

Students who complete the Certificate III in Hospitality may continue on to complete the Diploma of Hospitality Management at Australian Pacific College, and subsequently continue to our partner universities through our articulation pathways program.

COURSE OVERVIEW & STRUCTURE

This qualification provides the skills and knowledge for an individual to be competent in skilled operations with the need to apply discretion and judgement. Work would be undertaken in various hospitality settings, such as restaurants, hotels, motels, clubs, pubs, cafes and coffee shops. This course includes mandatory (unpaid) work placement of 36 shifts in addition to timetabled classes.

COURSE FEES

\$4,500

Application fee: \$150 for international students

HOW TO PAY

Direct deposit or credit card before the start date.

ASSESSMENTS

All APC vocational courses are assessed through a combination of assessment types that may include short answer questions, studio projects, essays, reports, group tasks, case studies, role plays, portfolios and/or presentations.

Note:

- Course and campus availability subject to demand.
- One term is 9 weeks of study.
- For a free assessment of your current English level, please go to apc.edu.au/applications/#entry-tests
- For more info about our University pathways, visit apc.edu.au/courses/#vocational-studies

International students: A temporary resident of Australia and/or a resident or citizen of any other country.
Domestic students: An Australian citizen or Australian permanent resident

MODES OF DELIVERY

Student visa holders: Face-to-face (up to one-third may be delivered online or by distance)

Domestic students (and other visas): Face-to-face, online and blended options available.

POSSIBLE JOB TITLES RELEVANT TO THIS QUALIFICATION

Front Desk Receptionist
Hotel Reservation Clerk

12 SUBJECTS

Hospitality Industry Information

Hospitality Service

Hospitality Products

Social and Cultural Sensitivity

Reception Services

Porter Services

Visitor Information

WHS 1

Hotel Booking Systems

Customer Service & Sales Techniques

Workplace Coaching

Hygiene Practices for Hospitality Services

SIT50422

Diploma of Hospitality Management



Are you searching for a rewarding career in a growing industry? The hospitality industry has a high demand for passionate and outgoing people, opening up a world of managerial opportunities and new career goals!

COURSE LENGTH

6 terms full-time (approx. 18 months)

12 terms part-time (approx. 3 years)

Part-time option only available for domestic students.

CAMPUS

Sydney CBD and Manly

DELIVERY

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ENTRY REQUIREMENTS

ACADEMIC - Successful completion of Australian Year 11 or equivalent.

ENGLISH LANGUAGE PROFICIENCY - Successful completion of 8 weeks of General English at Upper Intermediate level or equivalent (plus 80% attendance) at our sister school, English Unlimited, or 10 weeks at other approved providers.

Domestic VSL - eligible students¹ - Senior Secondary Certificate of Education, or Certificate IV level course delivered in English, or competency at or above Exit Level 3 in the ACSF in both reading and numeracy using an approved English test.

PATHWAYS

Students who successfully complete the Diploma of Hospitality Management may continue onto the other Diploma or Advanced Diploma courses at Australian Pacific College. Student may be eligible for advanced standing in courses at universities or other higher education providers.

COURSE OVERVIEW & STRUCTURE

This qualification provides the skills and knowledge for an individual to be competent as a manager in any hospitality functional area. This individual would possess a sound theoretical knowledge base and be able to use a range of specialised, technical or managerial competencies to plan, carry out and evaluate their own work and/or the work of their team.

This course includes mandatory (unpaid) work placement of 36 shifts in addition to timetabled classes.

COURSE FEES

\$9,000

Application fee: \$150 for international students

HOW TO PAY

Direct deposit or credit card before start date.

VET Student Loans available for eligible domestic students.¹

ASSESSMENTS

All APC vocational courses are assessed through a combination of assessment types that may include short answer questions, studio projects, essays, reports, group tasks, case studies, role plays, portfolios and/or presentations.

MODES OF DELIVERY

Student visa holders: Face-to-face (up to one-third may be delivered online or by distance)

Domestic students (and other visas): Face-to-face, online and blended options available.

POSSIBLE JOB TITLES RELEVANT TO THIS QUALIFICATION

Front Desk Manager
Hotel Reservation Manager
Cafe Manager
Restaurant Manager

21 SUBJECTS

Hospitality Industry Information

Hospitality Service

Hospitality Products

Social and Cultural Sensitivity

Reception Services

Porter Services

Visitor Information

WHS 1

Hotel Booking Systems

Customer Service & Sales Techniques

Workplace Coaching

Hygiene Practices for Hospitality Services

Manage Budgets

Human Resource Management

WHS 2

Staff Management

Business Relationships

Customer Service Management

Event Management

Work Operations

Managing Risk

Note: 1. For domestic students there are a number of ways you may choose to pay for your study at APC: Payment due prior to the census date by direct deposit or credit card or by applying for an income contingent loan from VET Student Loans. There are specific student eligibility criteria to qualify for VET Student Loans. For more information on VET Student Loans and our tuition fee schedules see our website apc.edu.au or contact the Department of Education and Training. 1800 020 108 | VETStudentLoans@dese.gov.au | <https://www.dese.gov.au/vet-student-loans>

International students: A temporary resident of Australia and/or a resident or citizen of any other country.
Domestic students: An Australian citizen or Australian permanent resident

APC.EDU.AU | INFO@APC.EDU.AU